

## Complaint - Appeal Form



### 1. Applicant (legal entity that received the service from EUSACERT)

Company Name:

Address:

VAT No.

Telephone:

Fax:

Email:

Contact name:

Scope of Activity:

### 2. Please select Type of APPLICATION

☐ Complain

☐ Appeal

### 3. Please indicate the reason of the Complaint / Appeal (Write in details and attach documents if required)

### 4. Acknowledgement

"I hereby confirm that I have read and understood the EUSACERT Complaints and Appeals Policy and Procedure. I acknowledge that I may be requested to provide additional information or participate in a meeting to further discuss the details of my complaint or appeal. I am willing to attend a meeting at EUSACERT's premises if required."

Name - Surname

Position / Title:

Applicant:

Place and Date of Issue:

Signature and Stamp

The completed forms and the required documents should be returned to EUSACERT by email or by fax. EUSACERT remains available to provide additional information about the Product Certification.

Please feel free to contact [info@eusacert.com](mailto:info@eusacert.com) about comments/complaints/appeals regarding the certification service.

EUSACERT's General Terms and Conditions of Business (available on [EUSACERT's website](#)) fully apply to this report and all related services performed.